

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Lisa H. Neuberger et al. Art Unit : 3623  
Serial No. : 10/664,797 Examiner : Thomas L. Mansfield  
Filed : September 16, 2003 Conf. No. : 3489  
Title : PUBLIC SECTOR VALUE MODEL

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF SEPTEMBER 23, 2008

In response to the non-final Office Action dated September 23, 2008, please amend the above-identified application as follows:

**AMENDMENTS TO THE CLAIMS** are reflected in the Listing of Claims that begins on page 2 of this paper.

**REMARKS** begin on page 19 of this paper.